



**Proof of RAL quality assurance for bulk/unpackaged shipments**

The end-consumer must be provided with proof that the material delivered is quality-certified. The bulk/unpackaged material must be clearly assignable – also in terms of quantity – across all levels of trade. **To this end, submission of the GGS certificate/award certificate, which is renewed annually by GGS, is not sufficient.** Documentation must be provided by means of the delivery note containing the relevant information and details.

**Specific requirements for member companies**

1. Each delivery note must contain the following information:

a) When delivering exclusively quality-certified material:

*This shipment is quality-certified and carries the **RAL Substrates for Plants quality mark**. Quality assurance exclusively refers to the shipment in question and specified quantity. Only certified companies are entitled to use the quality mark. A copy of the producer's latest annual certificate must be enclosed.*

b) When delivering different grades/items/types of material (wording to be placed on the delivery note behind the item in question):

*The material as per the foregoing item is quality-certified and carries the **RAL Substrates for Plants quality mark**. Quality assurance exclusively refers to the aforementioned item and the specified quantity. Only certified companies are entitled to use the quality mark. A copy of the producer's latest annual certificate must be enclosed.*

2. The delivery note must be accompanied by a specific copy of the GGS annual certificate:





## Proof of RAL quality assurance for bulk/unpackaged shipments

---

In order to facilitate a clear allocation of the certificate copy to the delivery note, the number and date of the delivery note must be entered in the relevant spaces provided on the copy.

3. Buyers/customers must be informed that the delivery note together with the copy of the certificate must in principle be submitted to any additional middlemen and end-consumers and that it is not permitted to make any modifications, especially erasures or substitutions. An exception is prices stated, if any, that the buyers/middlemen do not want to disclose. **Only** prices may be eliminated as may be necessary.
4. In cases where deliveries are made via temporary storage facilities, the companies must ensure that the quality-certified products can be clearly identified. Either the storage facility must contain exclusively quality-certified items, or quality-certified and non-quality certified items must be stored absolutely separated, and the allocation of shipments must be recorded without leaving room for doubt.

Hannover, 23 June 2016